





The all-new Jitterbug Touch – powered by Android™, simplified by GreatCall®. In just a few simple steps, this Quick Start Guide will help get you up and running – from powering on your Jitterbug to making a phone call. Before you know it, you'll be enjoying the best cell phone experience around.

For more information on additional features of the Jitterbug Touch, please see your User Guide.

Getting Started

Turning Your Jitterbug On -

 Press and hold the Power key on the top right corner of the phone until the screen turns on. You will see the Jitterbug lock screen.

To Unlock the Screen -

1. Touch and hold the lock icon and drag it up all in one motion.

Making Your First Call -

- 1. From the home screen, tap "Apps."
- 2. Tap "Phone."
- 3. At the dialpad, enter a number.
- **4.** Touch the **1** icon to dial the number.



After several minutes of non-use, your phone will "sleep" to save battery. To wake your phone, simply press the power button once.





Get familiar with the four main keys

- **1.** Home key no matter what you're doing, this will take you back to the main home screen on your phone.
- 2. :: Menu key— this will allow you to complete various tasks depending on where you are in the phone, such as add and delete contacts, and control settings on your phone.
- 3. ⇒ Back key this will take you back to the previous screen.

4. Q Search key

- while in the "Apps" tab, press this button to search the Internet
- while in the "People" tab, press this button to search your contacts



The Jitterbug Home Screen

As soon as you unlock your phone, you will see the Jitterbug home screen. From this screen you can use every function of your Jitterbug Touch.

The Jitterbug home screen features only two tabs – "Apps" and "People." It was designed to be simple, so you can easily access the Apps and People that are most important to you, without having to dig through icons and features you may never use.





If you were ever to get lost in your phone, you can always press the home button to return to this home screen.

Using The Apps Tab

Your Jitterbug Touch comes with four of the most important apps listed as "Favorites." When you tap "Apps" you will see:

- 1. Phone
- 2. Messaging
- 3. Camera
- 4. Gallery

To begin using these apps, simply tap any of them, and you'll go directly to that app.

To see all the apps on your phone, tap the "All Apps" button. You can scroll to whichever app you want to use, and tap it to open it.

Using The People Tab

The People Tab was designed to give you easy access to the contacts that are most important to you. It's easy to create your contact list, and once ready, your list of "Favorites" will make dialing friends or family a snap.

Tapping the "People" tab shows you your favorite contacts.

Create a Contact -

- 1. From the People tab, press the Menu key ::: .
- 2. Tap "Add New."
- 3. Tap "First Name" and type in the person's name.
- **4.** Tap "Last Name" and "Phone Number" and enter the information.
- **5.** Tap "Done" to save. Your new contact will now appear as a favorite.



Tapping the "All People" button shows you all of your contacts.

The GreatCall Button

In both the Apps and People tab, you'll see the GreatCall button at the bottom right corner of your screen. Tap on this button in order to see:

- Usage See how many minutes, text messages and data megabytes you've used and how many you have left.
- **2. Featured Apps** Several featured apps we think would benefit you the most.
- **3. Help** Find on-phone help and information about your Jitterbug Touch.
- **4. Contact Us** Easily reach out to our customer support teams.

Sending a Text Message

The Jitterbug Touch was designed to send text messages easily. Messages can only be sent to phone numbers capable of receiving them or to email addresses.

Composing and Sending a Text Message

- 1. From the home screen, tap the Apps tab.
- 2. Scroll to "Messaging" and tap to select.
- 3. Tap "New Message" to create a new text message.
- **4a.** If sending a message to a saved contact, begin typing their name. A list of contacts will appear tap to select a contact. The contact's name and phone number will populate the "To:" box.
 - b. If sending a message to a new person, simply type the phone number into the "To:" field and press the down arrow, or the return key and on the keyboard.
- **5.** Tap the "Type to compose" field, compose your text message and tap "Send."

Options

We've made it easy to adjust your most common phone options, like Bluetooth and color themes.

- 1. From the Apps tab, press the menu key :::.
- 2. Tap "Options."
- **3.** You can adjust Color Theme, Bluetooth, Airplane Mode, Wi-fi and Sounds.
- **4.** Simply tap the option you wish to adjust. For example, to adjust the color theme of your home screen:
 - Tap "Color Theme"
 - Tap the check box of whichever color you prefer

Setting up your Google Gmail Account

To get the most out of your Jitterbug Touch we strongly recommend linking your device to a Google email account (such as Gmail). This will allow you to download apps from the Google Play Store, access your email and add contacts to your phone via the web. If you do not already have a Google account, follow the steps below to get started.

Creating an Account on the Web

The easiest way to create a Gmail account is online.

- 1. From a computer, launch your Web browser.
- 2. Go to www.google.com.
- 3. Select "Sign-In" to see the Google login page.
- 4. Select "Create an account" to create a new account.
- **5.** Follow the prompts to create a free account.



See your User Guide for information on synching other email accounts.

Linking Your Google Account to Your Jitterbug

- 1. From the home screen, tap "All Apps." Scroll to "Gmail" and tap to select.
- 2. At the "Adding an account" screen, tap "Next."
- **3.** Tap "Sign in" to enter your Google username and password.
- **4.** Once the account is created, select the desired Google applications to synchronize with the device, such as Calendar, Contacts and Messages.

Google Play Store

After linking your gmail account to your phone, you can access the Google Play Store and download games, movies, music and any other apps that interest you. There are over 600,000 apps to choose from!



- 1. While in the "Apps" tab, tap the "All Apps" button.
- 2. Scroll down and tap "Market."
- 3. You will be brought to the Market where you can easily search and download apps.



After the first time you use the Market, the name of the store will change to "Play Store."

Battery

Your Jitterbug Touch comes with the battery pre-installed and pre-charged so you can get started right away.

Charging the Battery

- 1. Open the charging port on the left side of the phone.
- 2. With the white box and \(\frac{1}{2} \) symbol facing up, insert the small end of the charger into the micro-USB port on the phone.
- 3. Insert the large end of the charger cord into the port on the wall charger.
- 4. Plug the charger into a standard outlet.

The battery icon in the upper right of the screen tells you whether the device is:

- Charging (the icon is animated) -
- Partially charged -
- Fully charged







